

Medmark COVID-19 Services

We recognise that many of our clients require additional support in responding to COVID-19 and Medmark are available to support our clients in whatever way is necessary.

We have a number of services on offer to support our clients and their employees to deal with COVID-19 and reduce the risk of the virus spreading.

1. COVID-19 Query

Where an employer is concerned about a particular employee or scenario, for example employees with an underlying medical condition; weakened immune system or perhaps an employee who may have had contact with a confirmed case. We will assess the risk and provide suitable advice to the employer so they can offer reassurance and deal appropriately with the employee.

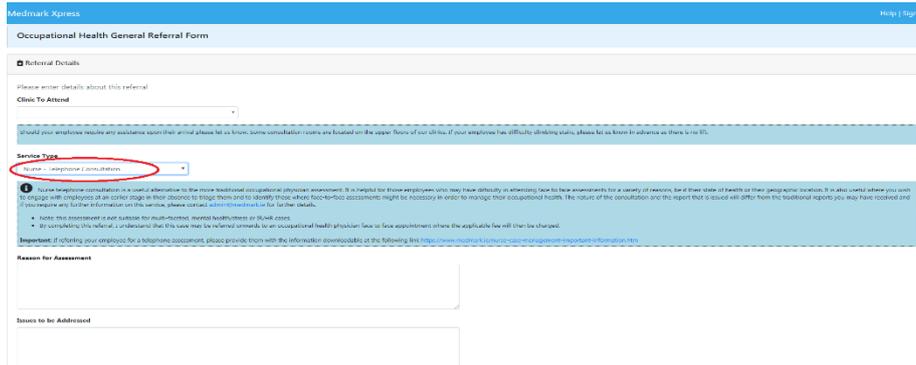
[If you have any further questions you can fill our enquiry form here »](#)

2. COVID-19 Case Management - Isolation Monitoring

If an employee has been advised to self-isolate, then a call from a Medmark clinician can be set up on day 1 and day 14 of the isolation period. The Day 1 call will include advice on self-isolation; symptom identification and answer any concerns the employee may have. The Day 14 call will assess if employee is fit to return to work or indeed if it is necessary to extend the period of isolation. Following each consultation, a report will be issued to the employer.

[Submit a referral form »](#)

- On the third page of referral (link above) there is an option to refer for Nurse – telephone consultation. This should be selected – see attached below – this is important.



- The field: “Reason for Assessment” & “Issues to be Addressed” don’t need to be as descriptive as usual – COVID 19 and a brief outline e.g. post isolation or underlying condition etc. will be enough.
- The referrer is not provided with an appointment time, the call will be scheduled internally and report published when the call is complete.

3. Remote Consultations

If an employee is in self isolation or has a concern about visiting a clinic while the outbreak is ongoing, we can conduct a remote assessment by telephone, Skype, or Facetime.

- [Submit a referral form »](#)
- You should complete the employer referral form as normal and send an email to admin@medmark.ie requesting a remote consultation.
- Our admin team will respond to your email with an appointment time.

4. COVID-19 Monitoring - Questionnaire / Telephone

If an employer has concerns about an employee with an underlying medical condition, Medmark can issue a COVID-19 risk assessment questionnaire to the employee which is then reviewed by an occupational health adviser. This can result in one of the following outcomes; employee confirmed fit to stay in work; or employee contacted by a physician and risk assessed over the phone and appropriate recommendations made.

Requests for this service can be directed to admin@medmark.ie

In order to protect our capacity to provide continuity of service we may have to cease to operate our phones and all communications should then be directed to admin@medmark.ie